

Subject card

Subject name and code	Quality and Safety Management Practices, PG_00177861						
Field of study	Management						
Date of commencement of studies	October 2025		Academic year of realisation of subject		2026/2027		
Education level	Master's studies		Subject group		Obligatory subject group in the field of study Optional subject group Subject group related to scientific research in the field of study		
Mode of study	full-time studies		Mode of delivery		at the university		
Year of study	2		Language of instruction		Polish		
Semester of study	3		ECTS credits		5.0		
Learning profile	academic		Assessment form		credit		
Conducting unit	Department of Strategic Development and Quality Science -> Faculty of Management -> Rector						
Name and surname of lecturer (lecturers)	Subject supervisor		dr Małgorzata Szymańska-Brałkowska				
	Teachers						
Lesson types	Lesson type	Lecture	Tutorial	Laboratory	Project	Seminar	SUM
	Number of study hours	15.0	45.0	0.0	0.0	0.0	60
	E-learning hours included: 0.0						
Learning activity and number of study hours	Learning activity	Participation in didactic classes included in study plan		Participation in consultation hours		Self-study	SUM
	Number of study hours	60		4.0		61.0	125
Subject objectives	The aim of the course is to familiarize students with issues related to quality and safety in business and to apply the issues raised in business practice. The practical approach to the subject is carried out through, among others, team tasks.						
Learning outcomes	Course outcome		Subject outcome		Method of verification		
	[ZARZMU2_W02] The student has an in-depth knowledge and understanding of various organizations, including their complexities, functional areas, internal processes, and their interactions with the environment.		Student explains in depth the essence of the need to improve enterprises, processes, products and services in business, as well as the need to maintain the safety of the organization , employees and environmental safety.		[SW4] test/exam - oral or written		
	[ZARZMU2_U04] The student can effectively select, use, adapt, or create methods and tools from management, quality sciences, economics, and finance for decision-making.		Student explains and analyses new methods and tools in the field of quality management, occupational health and safety and ecological safety in the organization.		[SU2] presentation/project/paper/ report		
	[ZARZMU2_W07] The student possess a comprehensive understanding of legal regulations and ethical norms, including those related to intellectual property protection, which are essential for business decision-making.		Student presents and explains standards in the field of quality and safety management as well as ecological safety in the organization.		[SW4] test/exam - oral or written		
	[ZARZMU2_U05] The student can identify and correctly apply legal, professional, and ethical standards in business decision-making.		Student analyses standards in the field of quality management and safety in business.		[SU2] presentation/project/paper/ report		

Subject contents	1. Quality 5.0 2. Improvement of the company and processes. 3. Improvement of products and services. 4. Managing the security of organizations and processes. 5. Product safety management. 6. Employee safety and occupational health management. 7. Ensuring the safety and ecological quality of the environment. 8. Measurement of maturity of quality and safety.		
Prerequisites and co-requisites	-		
Assessment methods and criteria	Subject passing criteria	Passing threshold	Percentage of the final grade
	implementation of team tasks	51.0%	40.0%
	written test	51.0%	60.0%
Recommended reading	Basic literature	1. Barański R. i inni, Ochrona środowiska w przedsiębiorstwie. Zbiór najważniejszych informacji, Wiedza i Praktyka, Warszawa 2023. 2. Malinowska E., Szymańska-Brałkowska M., Wybrane instrumenty w doskonaleniu jakości usług, Difin, Warszawa, 2021. 3. Wiśniewska M.Z., Grudowski P., Wendt A., Dobre praktyki doskonalenia organizacji w świetle kryteriów Pomorskiej Nagrody Jakości, Wydawnictwo Politechniki Gdańskiej, Gdańsk 2025. 4. Wiśniewska M. Z., Jakość jako kategoria społeczno-ekonomiczna oraz regulacyjno-prawna, Ruch Prawniczy, Ekonomiczny i Socjologiczny 2025, 87(1), 179-193. 5. Wiśniewska M. Z., Malinowska E., Płoska R., Szymańska-Brałkowska M., Zrównoważony rozwój, zrównoważona konsumpcja i zrównoważona organizacja, Wydawnictwo UG, Gdańsk 2025. 6. Wiśniewska M.Z, Grudowski P., Kultura jakości, doskonałości i bezpieczeństwa w organizacji, CeDeWu, Warszawa 2019.	
	Supplementary literature	1. Malinowska E., Szymańska-Brałkowska M., Zapewnienie bezpieczeństwa żywności w gastronomii w dobie pandemii COVID-19 studium przypadku, Problemy Jakości 2021, 53 (2), 2-9. 2. Malinowska E., Szymańska-Brałkowska M., Zawojek M., Wpływ stanu bezpieczeństwa i higieny pracy na poziom satysfakcji klienta [w] Zarządzanie organizacją w warunkach różnorodności: monografia, Skrzypek E. (red.), Uniwersytet Marii Curie-Skłodowskiej w Lublinie, Lublin 2018, 145-160.	
	eResources addresses		
Example issues/ example questions/ tasks being completed	Methods of improving the company and processes, health and safety rules in the organization, the term ecological safety.		
Work placement	Not applicable		

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